



CITIZENSHIP Canada

Application to Resume Canadian Citizenship Under Subsection 11(1)



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Forms:

- Application to Resume Canadian Citizenship (CIT 0301)
- Citizenship Photograph Specifications (CIT 0021)
- Payment Receipt (IMM 5401)

This application is made available free of charge by Citizenship and Immigration Canada and is not to be sold to applicants.

This publication is available in alternative formats upon request.

Également disponible en français

Contact Information

Web site

For more information on the programs offered by Citizenship and Immigration Canada, visit our Web site at www.cic.gc.ca. For some types of applications you can inform us of a change of address and find out what is happening with your application through [on-line services](#) on the Web site.

Within Canada

If you are in Canada, you can also phone our **Call Centre**. An automated telephone service is available seven days a week, 24 hours a day and is easy to use if you have a touch-tone phone. You can listen to pre-recorded information on many programs, order application forms, and for some types of applications the automated service can even update you on the status of your case.

When you call, have a pen and paper ready to record the information you need. Listen carefully to the instructions and press the number for the selection you want. At any time during your call, you may press * (the star key) to repeat a message, **9** to return to the main menu, **0** to speak to an agent, or **8** to end your call. If you have a rotary phone, wait for an agent to answer your call.

If you need to speak to an agent, you must call Monday to Friday between 8 a.m. and 4 p.m. local time.

From anywhere in Canada, call

1-888-242-2100 (toll-free)

Using a text telephone?

Call our TTY service from Monday to Friday between 8 a.m. and 4 p.m. local time at: **1-888-576-8502** (toll-free).

Outside Canada

If you are outside Canada, you can contact a Canadian embassy, high commission or consulate. Consult our [Web site](#) for addresses, phone numbers and Web site addresses of our visa offices.



This is not a legal document. For legal information, refer to the *Immigration and Refugee Protection Act and Regulations* or the *Citizenship Act and Regulations*, as applicable.

This publication is available in alternative formats upon request.

Overview

This application is for a person **who was previously a Canadian citizen**, other than a person whose citizenship was revoked under the former or current Act, and who wishes to resume citizenship under subsection 11(1) of the *Citizenship Act*. Do not use this application if you automatically reacquired citizenship under amendments to the *Citizenship Act* that took effect April 17, 2009.

Note: You are not eligible to resume Canadian citizenship under subsection 11(1) if:

- you would have had claim to Canadian citizenship on January 1, 1947, but you lost British subject status prior to that date other than by marriage and, therefore, were never a Canadian citizen;

or

- you had your Canadian citizenship revoked under the 1947 *Canadian Citizenship Act* or under the current *Citizenship Act*.

In such cases, you must apply for Canadian citizenship using the *Application for Canadian citizenship -Adults* (CIT 0002). You can obtain the application guide by visiting our [Web site](#) or by contacting the **Call Center**. (See the [Contact Information](#) section of this guide.)

You could lose your present nationality or citizenship if you resume your Canadian citizenship. You should ask the government authorities of the country of your present nationality if your status will be affected.

Note: Are you already a Canadian citizen? New rules on citizenship came into force on April 17, 2009, and **restored** citizenship to many individuals who have lost it due to former legislation. Citizenship was not restored, however, to people who renounced their citizenship as adults with the Canadian government. For more information, visit our [Web site](#) or contact the **Call Center** (see the [Contact Information](#) section of this guide).

Before you apply

Read the instructions carefully. They contain important information. Be sure you are eligible the day before you sign and date your application. There is no refund of the processing fee.

Who can apply to resume their Canadian citizenship?

To qualify to resume your Canadian citizenship you must:

- have been a Canadian citizen;
- have lost your Canadian citizenship by means other than revocation;
- not be subject to any prohibition under the *Citizenship Act* (see [Section 8](#) of the application);
- not be under a removal order (asked by Canadian officials to leave Canada);
- have become a permanent resident of Canada after the loss of your Canadian citizenship;
- have resided in Canada as a permanent resident for at least one (1) year immediately preceding the application.

What you must send with your application

Documents

If this is your first citizenship application you must send original or certified true copies of all your documents. If the documents you are submitting are certified true copies, an authorized person must swear or affirm that the copies are true copies of the originals. An authorized person can be a commissioner of oaths, a notary public or a justice of the peace.

If you have made a citizenship application in the past, you may send **a clear and legible photocopy** of your documents.

You **must** send:

- proof that you were once a Canadian citizen (for example, a birth certificate or a Canadian citizenship certificate);
- proof that you ceased to be a Canadian citizen (for example, a foreign naturalization certificate or a written notification issued by the Canadian Citizenship authorities advising that you are no longer a Canadian citizen);
- Canadian immigration record (either your *Record of Landing* (IMM 1000) or your *Confirmation of Permanent Residence* (IMM 5292 or IMM 5509) and both sides of your Permanent Resident Card (PRC) if you have one.
- at least two (2) pieces of personal identification, one of which must have your photo, such as a driver's licence or a health insurance card.
- other documents, such as your marriage certificate and/or legal change of name certificate (if applicable).

Translated Documents

If supporting documents are not in English or French (for example, a marriage certificate issued in another country) you must supply a photocopy of each document, a translation and an affidavit from the person who completed the translation. Translations by family members are not acceptable.

Documents issued by the Quebec Government

Baptismal certificates, birth certificates, and marriage certificates issued by the government of Quebec before January 1, 1994, are no longer accepted. If you have one of these certificates, you must obtain a new document. This can be done by contacting the office of the Directeur de l'état civil du Québec by visiting their website at: www.etatcivil.gouv.qc.ca.

Note: Additional documents may be required during the processing of your application.

Failure to include the necessary documents (e.g., two (2) pieces of identification) will result in delays in processing your application.

Photos

Your photo will appear on your wallet-size citizenship certificate.

You must provide two (2) citizenship photos taken within the last 12 months. Take the *Citizenship Photograph Specifications* form (CIT 0021), included in this application guide, to the photographer to make sure you get the correct size photos. When you have your photos taken, do not wear a head covering unless you wear one because of your religion.

When you pick up the photos at the photographer's, check to make sure the size of the photos is correct and ensure that the back of each photo is dated and identified by the photographer.

Signature on both application and photos

You must sign the application and photos. **If your application is not signed and dated it will be returned to you.** The signature on your application and your photos must match. Sign your name in black or blue ink, in the white signature area below each photo, in the same manner you would sign any other official document. Do not print. **Do not staple, glue or otherwise attach the photos directly to the application.**

Citizenship Fees

Calculating your fees

Use the table below to calculate the total amount of fees to be paid. Fees must be included with this application.


Processing Fee	Number of persons	Amount per person	Amount due
Resumption of Canadian citizenship		x \$100	
Total Payment:			<input type="text"/>

Explanation of fees and refunds

The following table describes the fees that are required and if they are refundable. All payment must be made in **Canadian funds**.

Type of Fee	Amount	Refundable?
Processing Fee	\$100 for each person	Non-refundable once processing has begun, regardless of the final decision.


Incorrect fee payment

 **Incorrect fee payments may delay processing your application.**

Payment issue	CIC will...
No fee included	return your application. Note: processing of your application will only start after you return your application with requested fees.
Insufficient fees included	inform you of how much to pay and how to pay. Note: Processing of your application will only continue after you provide the missing fees.
Overpayment	start processing your application and send you a refund as soon as possible. Note: you do not have to request a refund, it will be done automatically.

Payment method options

Preferred method of payment

 **Payment of fees on-line is the preferred method of payment.**

On-line fee payment

Availability

For clients located inside and outside of Canada.


Resources required

You can pay your fees on-line if you have:

- a credit card (Visa, Master Card or American Express)
- access to a computer with an Internet connection
- a valid email address
- access to a printer (you will need to print the receipt)

Instructions

Follow these step-by-step instructions to pay using the Internet.

Step	Action
1	Go to the CIC Web site at www.cic.gc.ca <ul style="list-style-type: none">• Select <i>Pay My Application Fees</i> in the <i>I need to...</i> section on the right hand side of the page.• Select <i>Pay fees on-line</i>.
2	Follow the on-line instructions <ul style="list-style-type: none">• Select <i>Citizenship</i>• Select the appropriate citizenship business line• Insert the <i>Quantity</i> of applicants• Select Submit and continue with the payment process following the instructions At the end , click on the button to print the CIC official receipt.  Do not exit without printing the receipt (page)!
3	Fill in the Payer Information Section by hand.
4	Attach the bottom portion (copy 2) of this receipt to your completed application.

Proof of payment

The receipt printed off of the Internet in step 2 of the instructions above will serve as your proof of payment.

Inside Canada only – Fee payment at financial institutions

If you do not wish to pay using the Internet, payment **must** be made at a **financial institution in Canada**. The financial institution will let you know what method of payment it accepts. There is no banking charge to pay at a financial institution.



The only acceptable forms of payment are on-line or through a financial institution. If you send any other form of payment your application will be returned.

Availability





For clients located inside Canada only.

Resources required

A payment receipt form (IMM 5401) included in this application or that can be ordered on-line.

Instructions

Follow these step-by-step instructions to pay at a financial institution in Canada.

Step	Action
1	Calculate the total fee amount to be paid using the chart <i>Calculating your fees</i> at the beginning of this section.
2	<p>Fill out one (1) payment receipt form (IMM 5401).</p> <p> An original payment receipt form (pink and white) must be used. A photocopy is not acceptable.</p> <p> See <i>Obtaining an original receipt form – inside Canada</i> in this section.</p>
3	<p>Insert the total amount paid on line 09 Citizenship or Immigration Services Fees.</p> <p> Do not complete the top two portions of the receipt. These will be completed by the financial institution.</p>
4	<p>Fill in the <i>Payer Information</i> section on the back of the payment receipt form.</p> <p>Do you already have an open file and know the client identification number (client ID) that we have assigned to you?</p> <p>If yes, enter the number in the box provided for that purpose.</p> <p>If no, leave that box empty.</p>
5	<p>Bring the receipt form and your payment to the teller (cashier) at the financial institution. Do not present your application, only your receipt form.</p> <p>The teller (cashier) will :</p> <p>stamp and enter the amount paid in the upper two portions of the receipt form, and give you the top two portions of the form.</p> <p> Do not make payment using the automated teller machines or on a financial institution website.</p>
6	<p>The following list indicates what you should be doing with the different parts of the IMM 5401 receipt.</p> <p>Copy 1 (top): Keep for your records.</p> <p>Copy 2 (middle): Attach to your completed application.</p> <p>Copy 3 (bottom): The financial institution will keep the bottom part.</p>


Proof of payment

Completed payment receipt form (Original form IMM 5401)

Obtaining an original receipt form - inside Canada:

You may obtain an original receipt form (IMM 5401) inside Canada by:

- ordering through our Web site
- contacting the CIC Call Centre

 See *Contact Information* at the beginning of this guide.

Note: If you have ordered a complete application package, the original receipt form will be included.

How to Complete Your Application

If you are applying for resumption of citizenship under subsection 11(1), before completing the application to resume Canadian citizenship, calculate your residence time to determine whether you qualify to apply now. You must be a permanent resident residing in Canada for at least one year (365 days) immediately before the date you sign your application. Time spent on probation, on parole, or in prison during this year may not qualify as residence time. If you left Canada during this year, you may still apply to resume citizenship, but it will be up to a judge to determine if your absences affect your application. If you have questions about your residence, contact the Call Center (see the [Contact Information](#) section).

Follow the instructions carefully. **Delays will result if the application is not properly completed, or if all of the necessary documents have not been submitted.** If you need more space to answer any questions use an extra sheet of paper and indicate the number and/or letter of the question you are answering.

Warning: If you send us an application that has any misleading or fraudulent information on it, you can be charged with a criminal offence under federal law and your application to resume citizenship could be refused.

Follow these step-by-step instructions

Section 1

You must indicate whether you would like service in English or French.

Section 2

You must indicate if you have any special needs. Special needs are described as:

- wheelchair access
- sign language interpretation
- personal assistance (for example, you will be accompanied by a care attendant, an interpreter, a seeing eye dog, a sighted guide, etc.)

Section 3

You must indicate if you have ever applied to resume Canadian citizenship before. Check "No" or "Yes". If "Yes", indicate when you last applied.

You must indicate if you have ever had a certificate of Canadian citizenship. Check "No" or "Yes". If you check "Yes", indicate the family name, given names, certificate number and the date the certificate was issued.

You must indicate whether you have previously returned the certificate of Canadian citizenship and/or the pink transmission copy of a certificate, or whether you are returning it with this application. If the certificate is not being returned, you must tell us if it was stolen, lost, or destroyed. Indicate if the theft or loss was reported to police and give the details, (e.g., a copy of the police report).

You **must** return any Canadian citizenship certificates in your possession. **Failure to do so will result in delays in processing your application.**

Section 4

- A. Indicate your family name and given name(s), as they appear on your *Record of Landing* (IMM 1000), Permanent Resident Card (PRC) or *Confirmation of Permanent Residence* (IMM 5292 or IMM 5509).
- B. **If you have legally changed your name** since obtaining the document used in 5A, **indicate what your new name is**. Remember to supply a clear and legible photocopy of your legal change of name document (for example, provincial or territorial change of name certificate, court order, marriage certificate, adoption order, divorce decree, etc.).
- C. **If you have used another name in the past, or are known by a name other than the one you listed above**, indicate the name **on the application form**. (Other names can include your birth name, nicknames, community names, etc.)
- D. The name on your certificate of Canadian citizenship will be the same as the one shown on your *Record of Landing* (IMM 1000), Permanent Resident Card (PRC), or *Confirmation of Permanent Residence* (IMM 5292 or IMM 5509) unless you have legally changed it after arriving in Canada. A legal change of name must be supported by a copy of an approved amendment to your *Record of Landing*, Permanent Resident Card, *Confirmation of Permanent Residence*, or a provincial/territorial legal change of name document, or a provincial/territorial adoption order.

You may request that the certificate of Canadian citizenship show a different name, if you can provide provincial/territorial identification reading **exactly the same** as the name you are requesting. Examples of documents that you could provide are: health insurance card, driver's licence or an official school record issued by the provincial/territorial department responsible for Education. Foreign documentation may also be accepted.

If this change is significant, linking documentation showing the use of both old and new names, or the basis for the change, will be required as well as the provincial/territorial document. Examples of linking documents include a marriage certificate, a foreign change of name certificate, an adoption order, or a foreign passport showing both names.

Note: You cannot request a change of name **after** your application has been submitted to the Case Processing Center in Sydney, Nova Scotia

Section 5

- A. Enter your date of birth exactly as it appears on your *Record of Landing* (IMM 1000), your *Confirmation of Permanent Residence* (IMM 5292 or IMM 5509) or Permanent Resident Card (PRC), or as it appears on your amendment made to these documents, if you have already obtained one. This is the date of birth that will appear on your citizenship certificate.

Note: If you requested an amendment to your *Record of Landing* or *Confirmation of Permanent Residence*, you will need to provide both your original *Record of Landing* or *Confirmation of Permanent Residence* and the letter you received confirming the change(s) you requested have been done.

If the date of birth on the *Record of Landing*, *Confirmation of Permanent Residence* or Permanent Resident Card is not your correct date of birth, it may be possible to change the information in your immigration records. Your *Record of Landing*, *Confirmation of Permanent Residence* or Permanent Resident Card (PRC) will be changed only to correct mistakes made by Citizenship and Immigration Canada in recording the information you provided when you applied to come to Canada. You must obtain the correct version before submitting your application for citizenship. **Do not apply for citizenship until you have received a response to your request.** Include your new corrected Permanent Resident Card or the letter of amendment and your original *Record of Landing* or *Confirmation of Permanent Residence* with your citizenship application. You may not change your birth date during the processing of your application for citizenship.

This guide does not provide general information about amending your *Record of Landing* (IMM 1000), *Confirmation of Permanent Residence* (IMM 5292 or IMM 5509) or Permanent Resident Card (PRC). For information on amending your *Record of Landing* or your *Confirmation of Permanent Residence*, refer to the guide *Request to Amend the Immigration Record of Landing or Confirmation of Permanent Residence* (IMM 5218). This guide may be obtained by visiting our [Web site](#) or by contacting the Call Center listed in the [Contact Information](#) section of this guide. For information on amending your Permanent Resident Card, refer to the guide *Application for a Permanent Resident Card* (IMM 5445), which can be downloaded from our Web site or obtained by contacting the Call Centre.

Indicate the place and country where you were born.

- B. Indicate whether you are male or female, your height, and the colour of your eyes. We need this information for our records. Your eye colour, sex, and height will be shown on your citizenship certificate.
- C. Indicate your legal marital status.

Section 6

- A. Provide your current home address complete with postal code.
- B. If your mailing address is different from your home address, include your mailing address, complete with postal code.
- C. We may need to contact you by phone. List the phone number(s) where you can be reached.
- D. Indicate how long you have lived at your current home address.

Section 7

In order for a citizenship judge to make an assessment concerning your residence in Canada, in particular for the purpose of assessing whether Canada is the place where you regularly and customarily live, complete Section 8 of the application in detail. You may be asked to provide original documentation to support the statements you make in Section 8.

- A. Indicate if you are a citizen of any other countries. If yes, list the dates and country (countries) and how you obtained citizenship.
- B. If your most recent certificate of Canadian citizenship was issued before February 15, 1977 **or** you have never had a certificate, list all absences from Canada for one (1) year or longer before 1977. List from the date you left Canada to the date you returned. Indicate in which country you were living and the reason for the absence.
- C. Give the date when you became a permanent resident. Refer to box 45 of your Record of Landing (IMM 1000), box 46 of your *Confirmation of Permanent Residence* (IMM 5292 or IMM 5509), or the back of your Permanent Resident Card (PRC).
- D. Give the date you returned to Canada to live if different from C.
- E. Indicate if you obtained permanent residence in another country since becoming a permanent resident of Canada. If yes, list the country (countries).
- F. If you left Canada in the last year (including vacations and all trips to the United States), indicate **yes** and give details of all the time you spent away from Canada. If you have not travelled outside Canada in the past year, check **no** and move to section (G).
- G. List all of your addresses including foreign addresses for the last year.

Section 8

Prohibitions under the *Citizenship Act*

Certain conditions outlined in the *Citizenship Act* may affect your application to resume citizenship. To find out if these apply to you, go to Section 8 of the application. If any of the questions in Section 8 of the application apply to you, you must provide details. For further information, contact the **Call Center** (see the **Contact Information** section).

The Registrar of Canadian Citizenship must check with the Royal Canadian Mounted Police and the Canadian Security and Intelligence Service, Immigration officials and/or Canadian Border Services Agency officials to find out if there are any criminal or security reasons that could prevent you from resuming Canadian citizenship or if there are any removal orders against you. Also, your entry to Canada and your status will be verified with Immigration officials.

You may be required to provide fingerprints to ensure that you are not prohibited under the *Citizenship Act*.

If you received a certificate of Canadian citizenship on or after February 15, 1977, go to Section 13.

Section 9

Check the box to indicate if you have ever lived in Canada. If yes, indicate either since birth or the date you first entered Canada to live.

Section 10

Answer all questions regarding your parents:

- Indicate the relationship of your parents to you by indicating Natural or Adoptive.
- Indicate your parents' family name, given name(s), date of birth and place/country of birth.
- Indicate where your parents were married (if applicable) and the date of the marriage.
- Indicate how your parents obtained Canadian citizenship.
- Indicate if your parents left Canada for more than one (1) year before 1977. If yes, indicate the dates they were away and the country they were in.
- Indicate if your parents are or were a citizen of a country other than Canada. If yes, indicate the details showing the country, date and how the citizenship was obtained.
- Indicate if your parents were employed in Canada by a foreign government or international agency. If yes, provide details.
- If your parents were born in Canada, indicate if one of his or her parents was employed by a foreign government or international agency. If yes, provide details.

Section 11

If you are a woman and married before January 1, 1947:

- Indicate your husband's family name, given name(s), country and date of birth.
- Indicate the country you were married in and the date of your marriage.
- Indicate if your husband is a Canadian citizen, and if he is, provide the details.
- Indicate the number from your husband's citizenship certificate, if he has one, and the date he acquired citizenship.

Provide the above information for each marriage before January 1, 1947.

Section 12

Congratulatory letter

If you check the "yes" box:

- you authorize Citizenship and Immigration Canada to provide your name, address, sex and preferred official language to your federal Member of Parliament so that he or she can send you a letter of congratulations once your Canadian citizenship is resumed.

If you check the "no" box:

- Citizenship and Immigration Canada will not forward your information to your Member of Parliament.

Note: If you are not a resident of Canada you do not have to complete Section 13.

Section 13

(a) National Register of Electors - Authorization

When you resume Canadian citizenship, you will have the right to vote in federal elections and referendums. In order to vote, your name must be on the list of electors, a list that tells election officials who can vote. The list of electors is produced from the information contained in the National Register of Electors, a database created and maintained by Elections Canada.

It is important to have your name added to the National Register of Electors as soon as your citizenship is resumed, so that your name will be automatically included on the list of electors when a federal election or referendum is called. To have your name added, you must check the "yes" box in section 13(a).

If you check the "yes" box in Section 13 (a):

- You authorize Citizenship and Immigration Canada to provide your name, address, sex and date of birth to Elections Canada so that your name can be added to the National Register of Electors.
- Your information will be provided to Elections Canada only after your Canadian citizenship has been resumed.

If you check the "no" box in Section 13 (a):

- Citizenship and Immigration Canada will not give your information to Elections Canada.
- You will not be on the list of electors automatically.
- You will still have the right to vote in federal elections and referendums.
- In the event of an election or referendum, you will have to take the necessary steps to be put on the list before you can vote, which means you will have to provide adequate identification that includes your name, address, and signature.

Your personal information is protected

Citizenship and Immigration Canada cannot provide information to Elections Canada without your consent. Information contained in the National Register of Electors can only be used for electoral purposes, as described in the *Canada Elections Act*. Your information is also protected by the *Privacy Act*.

For more information, call toll-free: 1-800-INFO-VOTE (1-800-463-6868) or visit the [Elections Canada Web site](http://www.elections.ca) (www.elections.ca).

(b) Québec's Permanent List of Electors - Authorization

For Québec residents only.

When you resume your Canadian citizenship, you will have the right to vote. As soon as you become a Canadian citizen, you may want to have your name entered on Québec's Permanent List of Electors.

What is Québec's Permanent List of Electors?

The Permanent List of Electors is the registry of persons who are entitled to vote during elections and referendums in Québec. Those persons whose names appear on this list have the right to vote in provincial, municipal and school elections. The Chief Electoral Officer of Québec is responsible for drawing up and updating the Permanent List of Electors.

If you check the "yes" box in Section 13 (b):

- You authorize Citizenship and Immigration Canada to provide your name, address, sex and date of birth to the Chief Electoral Officer of Québec so that your name can be added to the Permanent List of Electors;
- Your information will be provided to the Chief Electoral Officer of Québec only after you resume your Canadian citizenship.

If you check the "no" box in Section 13 (b):

- Citizenship and Immigration Canada will not give your information to the Chief Electoral Officer of Québec;
- To be able to vote in a provincial, municipal or school election, you will have to go to the revision office and present two supporting documents to register your name on the list of electors.

Your personal information is protected.

Under the *Election Act* of Québec, the information provided by Citizenship and Immigration Canada to the Chief Electoral Officer may only be used for election purposes. The computer systems of Citizenship and Immigration Canada and those of the Chief Electoral Officer of Québec are not linked. Citizenship and Immigration Canada will not disclose to the Chief Electoral Officer of Québec the information needed to register you on the Permanent List of Electors without your consent.

For more information, call toll-free: 1-888-ELECTION (1-888-353-2846) or visit the [Chief Electoral Officer of Québec Web site](http://www.dgeq.qc.ca) (www.dgeq.qc.ca).

Section 14

You must **sign** the application with the signature you currently use on other official documents. Indicate where and when (date and place) you signed your application. Make sure you are eligible to resume citizenship before that date because the application fee is not refundable.

You must **sign** the bottom of the photos with the same signature used on the application and on other official documents.

The application must be **signed and dated** before it is sent for processing. Citizenship and Immigration Canada will use the date you sign your application for the purpose of determining whether you meet the applicable criteria. If your application is not signed and dated, it will be returned to you. Your application will also be returned to you if it is stale-dated (we receive an application

signed more than three (3) months ago) or if it is post-dated (we receive an application dated into the future).

Make sure that you are eligible to resume Canadian citizenship on the day before you sign the application.

Section 15

The individual, including family members or an authorized officer of a firm or organization, who assisted in the completion of this application, **must** complete and sign this section.

Where to Send Your Application

On the envelope to mail your application, print:

Your Name
Your Address
Your Postal Code

**Case Processing Centre - Sydney
Resumption
P.O. Box 10000
SYDNEY NS B1P 7C1**

If you are sending more than one application (for example, applications for family members), you may send one receipt to cover all applications. Mail the receipt and all applications together in one envelope so that they will be processed together.

What Happens Next

Once your application is received at the Case Processing Centre (CPC) in Sydney, Nova Scotia, it will be reviewed and processing will begin.

Some applications may encounter delays and require more time for processing. In these cases, you will be contacted for more information, or asked to supply additional documents. You may be asked to appear in person before a citizenship judge.

If you meet the requirements to resume citizenship, your local citizenship office will let you know when and where to go to attend a citizenship ceremony. At the ceremony you will take the oath of citizenship and receive your citizenship certificate.

Checking your application status

To see the current status of your application on-line:

- Log on to Citizenship and Immigration Canada's Web site at www.cic.gc.ca
- Click on **Check Application Status** in the *Online Services* section on the right-hand side of the home page.
- Then click on **Client Application Status** and follow the instructions provided.

To obtain details on how to remove your application status information from the Internet, visit the "**Frequently Asked Questions**" (FAQ) section.

If you reside in Canada:

You can also contact the **Call Centre at 1-888-242-2100** and speak to an agent.

Processing times

You can obtain current processing times on our Web site at <http://www.cic.gc.ca/english/information/times/index.asp>.

Protecting your application information

We protect your personal information. Your personal information is only available to our employees who need to see it in order to provide the services to you. We will not disclose any information to anyone else without your written consent. You can obtain additional information on the protection of your data by visiting the "**Frequently Asked Questions**" (FAQ) on our Web site.

Remember: You must advise us of any change of address or telephone number by calling the **Call Centre** or by entering your new address on our **Web site** by clicking on the "On-line Service - Change of Address" feature.

Citizenship and Immigration Canada has a quality assurance program. In this program, some applications are randomly selected for special review. The review means that you might be called to an interview with a Citizenship and Immigration Canada official, so that we can make sure that all the documents you gave us are correct, and that your application was completed properly. The interview is very short, and should not result in any delay to the processing of your application.