

A brown suitcase is shown with a Canadian flag sticker on the front. On top of the suitcase are a black passport with a globe design and a blue boarding pass for a flight to Canada. The boarding pass includes fields for name, flight number, and date.

Here are some important tips to ensure that your clients enjoy an easy and stress-free trip to Canada.

[illegible]

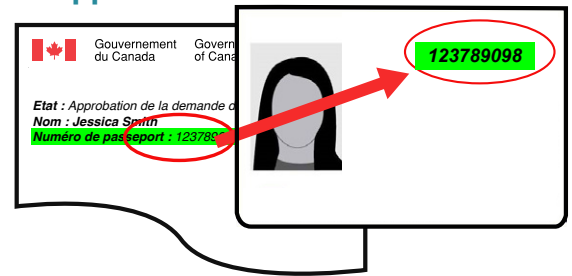
Confirm that the passport number is correct once the eTA is approved

Your client will receive an [email when their eTA is approved](#).

This email will include the passport number that the eTA is electronically linked to.

Your client should check that the passport number found in their **eTA approval email matches the number in their passport**.

If the numbers don't match, they will need to apply for a new eTA.



What to bring to the airport

- Your client needs to bring the passport they used to apply for their eTA. The eTA is electronically linked to that passport. There is no need to print anything.
- If your client is a **lawful permanent resident of the U.S.**, they need to travel with a valid passport from their country of nationality and have valid proof of U.S. permanent resident status such as a Green Card.

NOTE: If your client gets a new passport after receiving an eTA, they will need to apply for a new eTA.

Where to get eTA information and help

- Discover the basics about eTA – available in [various languages](#)
- Frequently asked questions about eligibility and applying for an eTA:
 - For [travel professionals](#)
 - For [travellers](#)

Note:

- **Canadian citizens**, including **dual citizens**, need a [valid Canadian passport](#) to fly to Canada.
- **Canadian permanent residents** (PR) need to travel with their valid [Canadian PR card](#) or [PR travel document](#) (PRTD) and valid passport.
- **Important - former residents of Canada: PR status does not expire.** If your clients once lived in Canada, they could still have PR status. See [options available](#) to avoid travel delays.

For more information or to apply for an eTA, visit Canada.ca/eTA