Travel advisory

Canada's entry requirements have changed

Mexican citizens will need an Electronic Travel Authorization to fly to or transit through Canada.



As of December 1, 2016, Mexican citizens will no longer require a visa to enter Canada. Instead, they must obtain an Electronic Travel Authorization (eTA) before boarding a flight to Canada.

Canada requires visa-exempt foreign nationals to obtain an eTA before travelling to or transiting through Canada by air. Travellers do not need an eTA to enter Canada by land or sea.

Who needs an eTA?

Citizens from countries other than the United States who do not need a visa to enter Canada must obtain an eTA before **flying to** or **transiting through** Canada. To view the list of countries, visit **Canada.ca/eTA**.

Travellers who already have a valid Canadian visa can continue to travel with that visa after December 1, until it expires. Once their Canadian visa has expired, travellers will need an eTA for any future air travel to Canada.

How do travellers apply for an eTA?

Travellers can apply for an eTA online at **Canada.ca/eTA**. Applying is a simple, low-cost and fast process. All you need is a passport, a credit card, an email address and Internet access. In most cases, the eTA is granted within minutes. However, some applications take hours or several days to process.

Can a travel professional apply for a client?

Yes, as long as they indicate they are filling the form out as a representative when asked. Only <u>authorized</u> <u>representatives</u> can charge a fee for this service. When applying on behalf of clients, they must use their clients' email address so the Government of Canada can communicate directly with them, if necessary.



When should travellers get their eTA?

It is best for travellers to apply for their eTA before they book their flight to Canada. In most cases, an eTA will be approved within minutes. However, some applications take several days to process. Travellers must wait until their eTA is approved before they can fly to Canada.

Can people submit group applications?

No. They must apply one person at a time. For example, a family of three will need to submit each application individually and pay the fee for each one.

How do people pay for an eTA?

The only acceptable forms of payment are Visa, MasterCard and American Express, including prepaid Visa, MasterCard and American Express cards. The eTA application fee is not refundable.

Can people verify their eTA?

Yes, clients can check the status of their eTA at **Canada.ca/eTA**.

Quick eTA facts

- An eTA costs only CAN\$7.
- It is electronically linked to the passport number entered when someone applies for an eTA, which means the person will need to travel to Canada with that passport.
- It is valid for five years or until the passport expires, whichever comes first.
- It allows for multiple entries to Canada.

For more information or to apply for an eTA, visit Canada.ca/eTA.